

What to do if an insurance claim occurs?



Go to
the nearest
medical institution
or call **113**
if emergency
assistance
is required in case
of injury.

Call
the Compensa
advisory phone
+371 6755 8888
if you need
additional
information on
how to act in the
specific case.

Act
in accordance with
the instructions
provided by the
medical institution
and Compensa.

**Request and
keep** the following
documents:

- Documents confirming payment.
- A specialist doctor's report with the final diagnosis (in case of injury).
- A doctor's certificate or hospital discharge summary (epicrisis).
- A certificate from the State Police (in case of violence or a road traffic accident).

Submit a claim
application,
attaching copies
of receipts and
other required
documentation
in the section
"Submit a claim" at
www.compensa.lv.

ATTENTION!

The claim
application must
be submitted
immediately as
soon as possible,
but no later than
30 days after the
accident.

**Receive
compensation**
according to
the terms and
conditions of
the contract by
transfer to your
bank account.